

# AMANDA Permitting & Compliance Solutions

Automate all permit applications and inspections, enhance the customer experience, and improve operational efficiency.



CSDC provides government agencies with an enterprise permitting & compliance solution that automates all of the steps involved with getting a permit including pre-application and application intake, application review, approval, invoicing, issuance, and inspections.

## Manage All Types of Permits & Inspections

Built on the AMANDA platform, CSDC's permitting and compliance solutions are designed to support multiple types of permits. For building permits, CSDC delivers solutions that enable seamless collaboration between multiple departments such as Building, Planning and Code Enforcement for a comprehensive land management solution. For technical and public health permits, CSDC provides powerful inspection tools that empower field staff to make informed decisions about public safety issues.

Whether it's a plans examiner reviewing a drawing for an addition, a public health official reviewing a special event permit, or a technical inspector examining an elevator, CSDC's permitting and compliance solutions are designed to manage any type of permit. This means tailored solutions that meet the specific needs of your department and agency.

## Permitting & Compliance Solutions

With AMANDA, CSDC provides government agencies with a wide range of permitting and compliance solutions for:

### Building

Automate the application, review, approval and issuance of building permits and manage inspections.

### Public Health

Mitigate risk by centrally storing and managing all data surrounding daycares, tattoo parlours, public pools, restaurants and other special facilities to ensure public health and safety.

### Planning

Manage the land development lifecycle and guide applications from intake to approval and implementation.

### Code Enforcement

Ensure compliance and mitigate risk through complaint-driven and proactive enforcement of codes and by-laws.



**AMANDA**  
PERMITTING & COMPLIANCE SOLUTIONS

## Highlights

The core elements that are part of every AMANDA-based permitting & compliance solution include:

### Centralized Access & Management

AMANDA provides centralized access to all permit, planning, and public health department data. Agencies can track all contacts, fees, inspections, workflows, changes, violations, complaints, as well as attach photos, plans, drawings, insurance information and other correspondence to each record.

### Online Application & Self-Service

With AMANDA, citizens and businesses can submit and pay for their applications online, check their status, receive comments, view inspection results, and add attachments to permit applications online in real-time.

### Mobile Inspections

Inspectors have in-field access to their personal task-lists, violation histories, as well as property and business records directly from any mobile device equipped with AMANDA Mobile. Inspectors are able to complete and submit their inspection reports from the field and have the ability to print violation notices, attach pictures and capture signatures.

### Complaint-Driven and Proactive Enforcement of Codes and By-laws

With AMANDA, staff can conduct risk based or complaint-driven inspections. Inspectors are given comprehensive access to codes and by-laws, GPS routing, property data and inspection history. They also have the ability to capture signatures, print reports and take photographs all while in the field.

## Helping Governments Succeed for Over 20 Years

CSDC has over 20 years of experience and a team of knowledgeable experts that have helped clients successfully deliver permitting and compliance solutions for their own agencies. CSDC's AMANDA platform has been in use at over 150 government agencies across North America and the Caribbean, serving over 12,000 active users and 40 million citizens. AMANDA is used by these agencies to deliver efficient citizen services, reduce risk, and enforce regulation. Contact us today and discover what we can do for you.

### About CSDC

CSDC Systems Inc. is a leading provider of Enterprise solutions for Licensing, Permitting and Compliance, Grants, Courts and Freedom of Information.

Since 1989, CSDC has provided integrated, powerful and flexible software solutions that automate the business processes of public sector agencies and large organizations to improve the effectiveness and operational efficiency of service delivery.

### Tracking of Deficiencies & Violations

AMANDA helps to mitigate risk through the efficient management of the history of deficiencies and violations. AMANDA also allows for controlled inheritance or cascading of any conditions established at the planning stage of a project to be enforced in subsequent stages such as Permitting and Code Enforcement.

### Electronic Plans Submission and Review

With AMANDA, it's easy to share, distribute and review plans cooperatively across the organization and with external agencies. Reviewers can centrally view attached photos, plans, drawings, insurance information, and make use of mark-up tools to speed the review process.

### Reporting & Business Intelligence

AMANDA provides real-time metrics and dashboards to help in identifying trends and to make timely business decisions. At the touch of a key, AMANDA produces reports along with a detailed audit trail report for internal verification.

### GIS Integration

AMANDA provides integration with GIS systems enabling any detailed map of a parcel or a group of parcels to be easily displayed in AMANDA. Users can easily view, access and change property information to gain a holistic view of property and project data.

### Contact CSDC

To learn more about CSDC's solutions and services, contact us at:

- (888) 661-1933
- [www.csdcsystems.com](http://www.csdcsystems.com)
- [info@csdcscsystems.com](mailto:info@csdcscsystems.com)

